



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**M.A. DEGREE EXAMINATION – SOCIAL WORK**

**FOURTH SEMESTER – JUNE 2015**

**SW 4808 - INDUSTRIAL RELATIONS & LABOUR WELFARE (HRM)**

Date : 02/07/2015

Dept. No.

Max. : 100 Marks

Time : 10:00-01:00

**SECTION – A**

**Answer ALL the questions. Answer to each question should not exceed 50 words.  
(10X2=20 Marks)**

1. Define 'Industrial Relations.'
2. How do Economic factors influence Industrial Relations?
3. What is meant by Trade Union Rivalry?
4. List out the types of Collective Bargaining Agreements.
5. Distinguish between Gherao and Bandh.
6. List out the various Tripartite Bodies.
7. Define 'Labour Welfare.'
8. List out any two Industrial Housing Schemes for Labour promoted by the Government.
9. State the aims of Workers' Education in India.
10. Differentiate Social Insurance from Social Assistance.

**SECTION – B**

**Answer any FOUR of the following questions. Answer to each question should not exceed 300 words.  
(4X10=40 Marks)**

11. Trace the history Industrial Relations during Pre-Independent India.
12. Discuss the significance of Trade Unions in Organisations.
13. Briefly explain the levels of Workers' Participation in Management.
14. Discuss the various Intra –mural and Extra – mural welfare measures provided to the workers.
15. Throw light on the role of I.L.O. in Labour Welfare.

**SECTION – C**

**Answer any TWO of the following questions. Answer each question not exceeding 600 words.  
(2X20=40 Marks)**

16. "Maintaining employee discipline at the Plant level is a real challenge to Human Resource Management." Discuss.
17. Define Collective Bargaining. Discuss the significance of Collective Bargaining in maintaining good Industrial Relations.
18. "The working conditions of Indian Industries ensure Occupational Health of the Workers? Substantiate your answers with suitable examples from your field work.

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